



## **CLEANING INFORMATION SHEET**

Your Rental Agreement with us requires you to return the vehicle to us with the interior tidied up. We understand that sometimes this may not be feasible for all of our guests. If you are unable to clean the RV, or the unit is not returned cleaned properly, you will be charged our cleaning rate of \$90.00 per hour, billed at 30 minute increments, with a half hour minimum charge. Here are some guidelines to help you with cleaning our vehicle.

### **INTERIOR**

The vehicle's main coach needs to be tidied up when returned (nothing needs to be cleaned in the driving cab area). The most common issues we have are excessive tar on floors, and stove tops and ovens with difficult spills not being cleaned. We have a floor mat in each RV to help clean the bottom of your shoes if needed, and if you see a lot of tar, it is recommended to remove your shoes when inside the RV. If excessive tar is seen, we ask that you clean this before returning your RV with a paper towel and supplied cleaning product. With the stove and oven, if there is a spill, it is easier to clean while it's still fresh rather than scrub it when it's returned. All the cleaning products will be included in the RV that you would need, but should you decide to purchase additional products, non-abrasive household cleaners work well. Brand name products such as 409 or Cinch perform most jobs well. **DO NOT USE ABRASIVE CLEANERS SUCH AS AJAX OR SOFT-SCRUB!** They will cause scratching which may require us to replace the component.

### **HOUSEHOLD ITEMS**

We ask that any household items, such as pots, pans, dishes, silverware, cooking utensils, etc., be cleaned and placed back into the cabinets upon return. The coach cabin will need to be swept. All bedding and towels can be left in place, on the beds, in the bathroom, or in the hamper provided. None of the linens need to be washed before return.

### **WASTE TANK EVACUATION**

It is important that the waste tanked (black and gray water) be evacuated prior to your return. Waste tank deodorizers are included in the medicine cabinet of the RV for after the tanks have been emptied should you wish to use them.

### **GAS AND PROPANE MUST BE REFILLED – FRESH WATER TANK CAN STAY EMPTY**

### **EXTERIOR**

Cleaning of the exterior is not required. However, if you do decide to clean the exterior, we only ask that you clean the front end of the RV. If you use a high pressure hose or nozzle, make sure where there are graphics, you aim "straight on" as opposed to at an angle. High-pressure water can get behind the graphics and cause it to become loose. Replacing graphics on a motor home can be very costly.